

How your success fee is calculated – fairly, every time



Order Value

Every order you place with a member retailer is captured automatically the moment it happens – no invoicing step required. It's the earliest signal of your trading activity, and the starting point for every fee calculation.

Automatic – no invoicing needed



Invoice Value

Once invoicing is active, the confirmed invoice value – the amount actually billed – becomes the basis for your success fee. If it is a proper indicator, it always takes over from order value as soon as it is available.

Used once invoicing is live and is the proper indicator

Smooth billing at sign-up – never pay before you join



Sign Mid-Quarter

Join on 14 August? Your first invoice covers only 14 August – 30 September – a short Adjustment Period, pro-rated for the exact number of days you were a member. You never pay for time before you joined.

Example: join 14 Aug – billed 14 Aug–30 Sep



Standard Quarterly Cycle

From the next full quarter on, every member is billed on the same fixed calendar grid – Q1 Jan–Mar, Q2 Apr–Jun, Q3 Jul–Sep, Q4 Oct–Dec. One shared calendar for everyone, however you joined.

Same calendar for every member

Your tier upgrades with you – automatically



Automatic tier upgrades – never paying yesterday's rate

- Each membership tier covers an expected order-volume range – for example, Growth up to CHF 10M.
- Cross into the next tier's range and you're moved automatically – no request or paperwork on your side.
- The move takes effect at the end of the calendar quarter in which you crossed the threshold – never sooner, never later.
- Example: cross **CHF 10M** in May – stay on your rate through Q2 – the new tier applies from **1 July**.
- From that date, your new rate applies to **your entire order/invoice value** – never blended with the rate you paid before.
- You're always notified in advance, so there are no surprises on your invoice.

Everything included, always up to date



Membership Package content and added value

- One flat fee plus a single success fee – unlimited relations & message types
- Digital Product Passport module: included in every tier (value 10' CHF/year)
- Product Store: included from Manual tier and up (value 5' CHF/year)
- All Btwentyfour Products included (value 15' CHF/year)
- All Added value services included (value 5' CHF/year)
- Growth membership package includes Standard User Support (value 24' CHF/year)
- Premium membership package includes Plus User support (value 48' CHF/year)
- Enterprise membership package includes Premium User support (value 60' CHF/year)
- All external Partner products or services (non Btwentyfour products or services) are not included in any membership package